

## STREET MAINTENANCE & SNOW GUIDELINES

## This Document Contains the Following Information:

- 1. BROADLANDS STREET LIST This is a comprehensive list of all streets in our community and identifies who is responsible for their maintenance. Should you have concerns regarding snow removal or street repairs, please use the following contacts to inquire:
  - VDOT NOVA District Office of Transportation 1-800-367-7623
    - > Track VDOT truck locations: <a href="https://www.vdotplows.org">https://www.vdotplows.org</a>
    - Sidewalk Complaints through Loudoun County LEx: http://iframe.publicstuff.com
  - HOA Broadlands Association 703-729-9704
  - DEV Van Metre 703-348-5824
- 2. SNOW REMOVAL GUIDELINES
- 3. SNOW REMOVAL FAQS

## BROADLANDS STREET LIST (page 1 of 2)

| Leg                                       | end: SF=Single F<br>Type |                         |                       | E I LIST (page 1 of 2)  Ila=Park Glen Villas; D&S=D  Street Name | emott & Silv | ver ; red=landscaped<br>Owner | Section                      |
|---|--------------------------|-------------------------|-----------------------|--|--------------|-------------------------------|------------------------------|
| Ainsley Court                             | SF                       | VDOT                    | 70                    | Ivy Wood Terrace   | TH           | HOA private                   | 8                            |
| Arbor Glen Court                          | SF                       | VDOT                    | 24                    | Kennerly Terrace   | TH           | HOA private                   | 60                           |
| Arbor Greene Way                          | CY                       | HOA private             | 54                    | Kisko Way  | CY           | HOA private                   | 26                           |
| Ardmore Street Arora Heights Drive        | TH<br>SF                 | HOA private<br>VDOT     | 26, 28, 30<br>21      | Kitchen Prim Court Larchmont Way                                 | SF<br>CY     | VDOT<br>HOA private           | 17<br>54                     |
| Arundell Court                            | SF                       | VDOT                    | 6                     | Laurier Drive  | SF           | VDOT                          | 74                           |
| Atherton Street                           | CY/TH                    | HOA private             | 28, 30                | Lefevre Inn Drive  | SF           | VDOT                          | 5                            |
| Autumn Harvest Court                      | SF                       | VDOT                    | 24                    | Mapleton Court   | SF           | VDOT                          | 70                           |
| Autumnwood Square                         | TH                       | HOA private             | 10                    | Marburg Terrace  | TH           | HOA private                   | 60                           |
| Avens Court Avonworth Terrace             | SF<br>TH                 | VDOT                    | 5<br>60               | Markham Place<br>Marsh Creek Drive                               | CY/TH<br>SF  | HOA private VDOT              | 26, 28, 30                   |
| Awbrey Place                              | SF                       | HOA private<br>VDOT     | 15, 16                | Meadow Field Court   | SF           | VDOT                          | 38<br>40                     |
| Ayr Hill Court                            | SF                       | VDOT                    | 80                    | Meander Crossing Court   | SF           | VDOT                          | 40                           |
| Bankbarn Terrace                          | TH                       | HOA private             | 3                     | Mears Terrace  | TH           | HOA private                   | 200                          |
| Basil Court                               | SF                       | VDOT                    | 20                    | Merion Street  | CY/TH        | HOA private                   | 26,30                        |
| Bayard Terrace                            | TH                       | HOA private             | 56                    | Middle Ridge Place   | SF           | VDOT                          | 42                           |
| Becontree Terrace Beckhorn Station Terr   | TH<br>Condo              | HOA private<br>HOA      | 202<br>56             | Midsummer Way Milford Drive                                      | SF<br>CY     | VDOT<br>HOA private           | 24<br>52                     |
| Bluestone Court                           | SF                       | VDOT                    | 24                    | Milwick Terrace  | Villa TH     | HOA private                   | 92                           |
| Bramblebush Terrace                       | TH                       | HOA private             | 56                    | Mont Blanc Pl  | Hillside SF  | DEV                           | 23                           |
| Broadwell Court                           | SF                       | VDOT                    | 82                    | Moon Hill Dr   | Hillside SF  | DEV                           | 23                           |
| Broxton Terrace                           | TH                       | HOA private             | 56                    | Moss Landing Court   | SF           | VDOT                          | 36                           |
| Buckley Terrace                           | TH                       | HOA private             | 30                    | Mount Auburn Place   | SF           | VDOT                          | 43                           |
| Burnt Hickory Court                       | SF<br>SF                 | VDOT<br>VDOT            | 21                    | Newbridge Square Novi Terrace                                    | TH           | HOA private                   | 11                           |
| Cattail Meadows Place Cedar Springs Court | SF                       | VDOT                    | 38<br>36              | Oak Post Court   | SF           | HOA private VDOT              | 200<br>74                    |
| Center Point Circle                       | CY                       | HOA private             | 28                    | Oatyer Court   | SF           | VDOT                          | 15                           |
| Center Post Terrace                       | TH                       | HOA private             | 7                     | Old Wood Way   | SF           | VDOT                          | 36                           |
| Champney Court                            | SF                       | VDOT                    | 42                    | Overland Park Drive  | CY/TH        | HOA private                   | 26, 28, 30                   |
| Charing Cross Ter                         | D&S TH                   | DEV private             | 202                   | Pagoda Terrace   | TH           | HOA private                   | 200                          |
| Chickacoan Trail Drive                    | SF                       | VDOT                    | 1,14,15, 24, 38,40,44 | Pallan Terrace   | TH           | HOA private                   | 60                           |
| Claybrooke Circle Clover Meadow Court     | CY<br>SF                 | HOA private VDOT        | 28<br>40              | Park Brooke Court Park Creek Drive                               | CY<br>SF     | HOA private VDOT              | 78<br>62                     |
| Clover Meadow Court                       | SF                       | VDOT                    | 78                    | Park Glenn Drive   | SF           | VDOT                          | 62                           |
| Columbus Street                           | CY                       | HOA private             | 28                    | Rainier Ln   | Hillside SF  | DEV Private                   | 23                           |
| Coulwood Terrace                          | TH                       | HOA private             | 60                    | Reamy Way  | SF           | VDOT                          | 19                           |
| Crossbeam Square                          | TH                       | HOA private             | 7                     | Reynwood Place   | SF           | VDOT                          | 44                           |
| Crosswinds Terrace                        | TH                       | HOA private             | 58                    | Rickenbacker Square  | TH           | HOA private                   | 200                          |
| Croxley Ter                               | D&S TH/Condo             | HOA private             | 202                   | Ridenour Ridge Lane<br>Riders Square                             | SF<br>TH     | owner private pipestem        | 23                           |
| Darby Terrace Demott Drive                | TH<br>SF                 | HOA private<br>VDOT     | 26<br>6               | Ridgeway Drive   | SF           | HOA private<br>VDOT           | 11<br>70, 72, 74, 80, 82, 90 |
| Dilworth Square                           | TH                       | HOA private             | 60                    | Riverstone Court   | SF           | VDOT                          | 38                           |
| Dobson Court                              | SF                       | owner private pipestem  | 13                    | Royal Fern Terrace   | TH           | HOA private                   | 54                           |
| Dollis Hill Terr                          | D&S TH/Condo             | DEV private             | 202                   | Sandhurst Court  | SF           | VDOT                          | 72                           |
| Edgemere Terrace                          | TH                       | HOA private             | 56                    | Scara Place  | SF           | VDOT                          | 17, 19                       |
| Ellzey Drive<br>Engleside Place           | SF<br>SF                 | VDOT                    | 1, 4, 5, 24           | Schenley Terrace   | TH<br>SF     | HOA private                   | 54<br>4                      |
| Evening Breeze Court                      | SF                       | VDOT<br>VDOT            | 72<br>13              | Schoolhouse Court Shady Wood Terrace                             | TH           | VDOT<br>HOA private           | 34                           |
| Fairweather Court                         | SF                       | VDOT                    | 20                    | Silverthorne Court   | SF           | VDOT                          | 20                           |
| Falling Rock Terrace                      | TH                       | HOA private             | 34                    | Small Branch Place   | SF           | VDOT                          | 36                           |
| Farringdon Sq                             |                          | HOA ph 1 / DEV ph 2     | 202                   | Songbird Court   | SF           | VDOT                          | 40                           |
| Fernbrook Court                           | SF                       | VDOT                    | 38                    | Spring Morning Court   | SF           | VDOT                          | 24                           |
| Field Station Terrace Fieldthorn Terrace  | TH                       | HOA private HOA private | 8<br>56               | Springwell Drive Stillbrook Farm Drive                           | SF<br>SF     | VDOT<br>VDOT                  | 36<br>13                     |
| Fling Court                               | SF                       | VDOT                    | 6                     | Stillwater Terrace   | Villa TH     | HOA private                   | 92                           |
| Foche Terrace                             | TH                       | HOA private             | 11                    | Stone Hollow Drive   | SF           | VDOT                          | 78                           |
| Forest Edge Square                        | TH                       | HOA private             | 34                    | Stonestile Place   | CY           | HOA private                   | 78                           |
| Foyt Terrace                              | TH                       | HOA private             | 200                   | Stonewheel Way   | SF           | VDOT                          | 42                           |
| Frame Square                              | TH                       | HOA private             | 7                     | Sturman Place  | SF           | VDOT                          | 18                           |
| Fullerton Street Gardenwall Terrace       | CY/TH<br>Villa TH        | HOA private             | 92                    | Summer House Place Sundance Square                               | SF<br>SF     | VDOT                          | 42<br>39                     |
| Gatehouse Way                             | SF                       | HOA private VDOT        | 14                    | Sunderleigh Square   | TH           | HOA private HOA private       | 56                           |
| Gentle Heights Court                      | SF                       | VDOT                    | 44                    | Sundial Court  | SF           | HOA private                   | 42                           |
| Glebe View Drive                          | SF                       | VDOT                    | 17, 20,42,43,44       | Sunstone Court   | CY           | HOA private                   | 76                           |
| Glyndebourne Court                        | SF                       | VDOT                    | 74                    | Sweet Bay Terrace  | TH           | HOA private                   | 54                           |
| Golden Autumn Place                       | SF                       | VDOT                    | 24                    | Sweetpine Lane   | SF           | owner private pipestem        | 23                           |
| Goldhawk Ter                              | D&S TH                   | HOA private             | 202                   | Tealbriar Place  | SF<br>SF     | VDOT                          | 62                           |
| Goodwin Court Great Sky Place             | SF<br>SF                 | VDOT<br>VDOT            | 5<br>23               | Thornblade Circle Thornhill Place                                | SF           | HOA private VDOT              | 62<br>24                     |
| Halburton Terrace                         | TH                       | HOA private             | 56                    | Tithables Circle   | SF           | VDOT                          | 14, 15, 16                   |
| Harroun Terrace                           | TH                       | HOA private             | 200                   | Tumbletree Terrace   | TH           | HOA private                   | 56                           |
| Harvest Green Terrace                     | TH                       | HOA private             | 10                    | Vestals Gap Drive  | SF           | VDOT                          | 24, 36, 38, 40, 44           |
| Hawksbury Terrace                         | TH                       | HOA private             | 54                    | Vestry Court   | SF           | VDOT                          | 4                            |
| Hearthstone Court                         | SF                       | VDOT                    | 16                    | Welby Terrace  | TH           | HOA private                   | 8                            |
| Heritage Oak Court                        | SF<br>SF                 | VDOT                    | 80                    | Wells Way  | SF<br>CY     | VDOT                          | 70<br>52                     |
| Hidden Pond Place Highgrove Terrace       | TH                       | VDOT<br>HOA private     | 36<br>56              | Westdale Court Whisperhill Court                                 | SF           | HOA private<br>VDOT           | 52<br>82                     |
| Highview Trail Place                      | SF                       | VDOT                    | 82,90                 | White Post Way   | SF           | VDOT                          | 15                           |
| Hollowind Court                           | SF                       | VDOT                    | 13                    | Wild Timber Court  | SF           | VDOT                          | 21                           |
| Humbolt Square                            | TH                       | HOA private             | 30                    | Windover Drive   | CY/TH        | HOA private                   | 52,54                        |
| Hunters Green Square                      | TH                       | HOA private             | 34                    | Windy Oaks Square  | TH           | HOA private                   | 58                           |
| Huntsman Square                           | TH                       | HOA private             | 10                    | Windy Pine Court   | SF           | VDOT                          | 90                           |
| Inglewood Court                           | SF                       | VDOT                    | 72                    | Wingfoot Court   | CY           | HOA private                   | 52                           |
| Inman Park Place                          | CY                       | HOA private             | 26                    | Withers Grove Court  | SF<br>SF     | VDOT                          | 90                           |
| Iredell Terrace                           | TH                       | HOA private             | 11                    | Woodspice Court  | ISF.         | VDOT                          | 44                           |

## BROADLANDS STREET LIST (page 2 of 2)

|                         |                             | BROADLANDOON   |  |  |  |  |  |  |
|-------------------------|-----------------------------|----------------|--|--|--|--|--|--|
| Street Name             | Owner                       | Section        |  |  |  |  |  |  |
| The Arbors Apartments   |                             |                |  |  |  |  |  |  |
| Deepwoods Terrace       | APT Mgmt                    | 32             |  |  |  |  |  |  |
| Thistledown Terrace     | APT Mgmt                    | 32             |  |  |  |  |  |  |
|                         | Signature & Villages Condos |                |  |  |  |  |  |  |
| Wynridge Dr             | Condo Mgmt                  | 92             |  |  |  |  |  |  |
| Sunderland Ter          | Condo Mgmt                  | 92             |  |  |  |  |  |  |
|                         | Southern Walk Apartments    |                |  |  |  |  |  |  |
| Chestwood Acres Terrace | APT Mgmt                    | 50             |  |  |  |  |  |  |
| Crescent Park Terrace   | APT Mgmt                    | 50             |  |  |  |  |  |  |
| Dry Ridge Terrace       | APT Mgmt                    | 50             |  |  |  |  |  |  |
| Duck Creek              | APT Mgmt                    | 50             |  |  |  |  |  |  |
| Hillmont Terrace        | APT Mgmt                    | 50             |  |  |  |  |  |  |
| Reily Terrace           | APT Mgmt                    | 50             |  |  |  |  |  |  |
|                         | Through Streets             |                |  |  |  |  |  |  |
| Balham Alley            | DEV                         | D&S            |  |  |  |  |  |  |
| Belmont Ridge Road      | VDOT                        | Rt. 659        |  |  |  |  |  |  |
| Bermondsey Alley        | HOA                         | D&S            |  |  |  |  |  |  |
| Bexley Way              | HOA                         | 42             |  |  |  |  |  |  |
| Broadlands Boulevard    | VDOT                        | Rt. 640        |  |  |  |  |  |  |
| Claiborne Parkway       | VDOT                        | Rt. 901        |  |  |  |  |  |  |
| Croson Road             | VDOT                        | Rt. 645        |  |  |  |  |  |  |
| Hillside Park           | HOA                         | 12             |  |  |  |  |  |  |
| Ryan Road               | VDOT                        | Rt. 772        |  |  |  |  |  |  |
| Shellhorn Drive         | VDOT                        | Rt. 643        |  |  |  |  |  |  |
| Truro Parish Drive      | VDOT                        | Rt. 2119       |  |  |  |  |  |  |
| Village Drive           | VDOT                        | Rt. 2117       |  |  |  |  |  |  |
| Waxpool Road            | VDOT                        | Rt. 2119       |  |  |  |  |  |  |
| Mooreview Parkway       | VDOT                        | to Old Ryan Rd |  |  |  |  |  |  |

1.14.25 A.STREET LIST.OFFICIAL



## **SNOW REMOVAL GUIDELINES**

- The primary objective is to make the private streets and sidewalks reasonably safe and passable within a reasonable timeframe after the end of snowfall. Residents should be aware that during and after the storm, streets, trails, and sidewalks may be snow-covered and/or icy.
- Snow removal will generally commence after two inches (2") of snow has accumulated on paved surfaces, or at the discretion of the Association. Crews will follow an assigned route throughout the community, clearing the roadways as they go, then moving on to the next area. They will return to check for any additional snow, ice accumulation, or wind-related issues, and make further passes as conditions dictate.
- Please allow 12 hours after the storm ends for every 2" of snow accumulation for the roads to be cleared or recleared. If
  you are essential personnel or are required to be available for work around the clock, please make prior arrangements or
  park on a VDOT-maintained street.
- Ice melt may be applied at the discretion of the Association depending on weather conditions.
- Snow removal equipment contracted by the Association will maintain a minimum of thirty-six inches (36") of clearance from all parking spaces.
- To allow for optimal snow clearing, vehicles should be parked in a garage, driveway, or parking space whenever possible
  during expected inclement weather. Failure to do so will result in a less efficient snow removal process. Vehicles parked
  curbside could become stuck due to snow deflecting off plows. If this occurs due to an unmoved vehicle, the owner will be
  responsible for clearing the area.
- Snowplow operators push the snow off the roadway in smooth, continuous passes, which may result in snow being deposited in gutters and on road shoulders and occasionally blocking driveways. Homeowners should be aware that if they clear snow from driveway entrances or parking spaces before the street or parking lot is plowed, the snow may be unintentionally pushed back into the driveway or parking space. In such cases, neither the Association nor the snow removal contractor is responsible for clearing deflected snow. It is the responsibility of the resident to clear this snow. To minimize this issue, we recommend shoveling snow to the right of your driveway (as you face the road), which can reduce the amount of snow pushed back in front of your driveway.
- Snow should never be deposited onto streets, sidewalks, parking spaces or parking lot islands, if shoveling or using a snow blower, deposit the snow onto grass-covered areas. The Association is not responsible for the removal of snow piled in the street, in parking spaces, or on the sidewalk by residents or a contractor hired by residents.
- The contractor will make efforts to clear the areas around the Association-owned cluster mailboxes in the townhome areas so that mail delivery and pick-up can occur after the streets and paths have been addressed.
- The association will plow asphalt trails along major roadways such as Claiborne Parkway, Truro Parish Drive, Waxpool Road, and Demott Drive. Generally, the association does not plow asphalt trails that are not located along these main roadways.
- Please yield to plow trucks and other snow removal equipment. Obey equipment signage, such as "stay back 100ft". It is important to give plow trucks and equipment operators ample space to safely maneuver and perform their work.
- Broadlands Association is not responsible for removing the snow from sidewalks adjacent to townhomes or single-family
  homes. Snow removal from these sidewalks, as well as from driveways, driveway aprons, and walkways, is the sole
  responsibility of the resident.
- According to (Chapter 1022 of the Loudoun County Codified Ordinances, the owner/occupant of a property that has a public
  sidewalk adjoining or touching the property in front, rear or either side, is required to clear or treat that sidewalk for snow
  and ice within 6 hours of a snowfall (by 12:00pm noon for overnight snowfall). Residents of properties abutting common
  areas (i.e. along Ellzey Drive) are also responsible for clearing those sidewalks. The County Department of Building and
  Development is responsible for the enforcement of this ordinance.

Our snow removal efforts focus on maintaining clear drive lanes on HOA-owned streets for safe access in the community. Contractors do not clear snow to the curb, and the HOA is not responsible for clearing common area parking spaces or areas next to parked vehicles—this is the responsibility of the vehicle owners. While we strive for effective snow management, we cannot control freeze-thaw cycles or remove all snow and ice. Clearing the main paths is our priority, but navigating winter conditions is ultimately up to individual drivers and pedestrians.

During a snow event, the best way to reach the staff is by email at <a href="mailto:info@broadlandshoa.com">info@broadlandshoa.com</a>. Staff will monitor the inbox throughout the event to relay important information to contractors. Please note that responses to email inquiries may be delayed due to the high volume of activity during inclement weather.

# **Snow Removal FAQs** (2025)

The Board and Management have prepared a list of Frequently Asked Questions to assist residents with snow removal. For more questions, please contact the HOA office. Visit broadlandshoa.org and click on the snowplow link for a list of streets and ownership.

## 1. Why are some roads plowed by VDOT and some by the HOA?

The HOA owns and maintains some roads (85 to be exact) within Broadlands, but many roads are public. The public roads belong to the county and are plowed by VDOT. Taxes pay for VDOT to plow, so residents living on public roads need to contact VDOT directly if they feel they are not receiving adequate service. Residents living on private HOA-owned streets pay an additional assessment to the HOA to fund private road maintenance, which includes snow and ice services. Residents on VDOT streets do not pay the HOA the additional assessments for private road maintenance.

#### 2. Can VDOT plow the HOA-owned road?

The HOA would gladly turn all the private roads over to them. Unfortunately, the county has very specific requirements for roads – such as minimum widths – and VDOT will not accept roads that do not meet their requirements. The HOA does not choose which roads it owns. This is determined when the developer submits the plan to the county - long before construction ever began.

#### 3. Why are some streets plowed sooner than others?

The crews are assigned maps by their leader. They work on their assigned streets until they are done. With 85 private streets, some roads will be treated first, and some will be done last because the plows cannot be on every street at the same time. The crews normally address the main roads first and then work on the secondary roads. You might see a plow drive past your street without stopping. They may be assigned somewhere else, there may be a vehicle blocking access, too many vehicles parked in the way to get the equipment in safely, or there may be too much snow for their equipment to handle. In blizzard-type storms, snow drifts present additional challenges - previously cleared roads can become snow-covered again, pulling crews back for additional passes. Whatever the reason, crews will work to clear your road as quickly and safely as possible.

## 4. Why don't the plows clear the road down to bare pavement?

Vehicles driving on snow compact it down, making it more difficult for the plow blade to clear the surface to the pavement – one reason the government, media, and HOA encourage residents to stay home and off the streets during inclement weather. The HOA does not generally use chemicals in subdivisions. Residents should expect streets to have some compacted snow and ice for a few days until temperatures and sunshine allow for melting. Crews will treat certain areas with ice-melt e.g. certain hills and intersections, curved roadways, etc. where additional traction is needed to allow safe passage, but thaw/freeze cycles may cause these areas to become covered again. Keep in mind that high winds may cause drifting in some areas - a street may have been plowed only to later be covered again by blowing snow. It can also be difficult for plow blades to scrape down to black pavement, depending on the current conditions (how dry/wet the snow is, how fast it is coming down, how hard the wind is blowing, etc.)

## 5. Why don't the plows clear the entire width of the street, from curb to curb?

Plows are often a misunderstood piece of equipment. If you've ever driven a full-sized pickup on a crowded street like many of the ones in our community, which can be a challenge on its own, consider what it's like to add a plow blade sticking 4 feet out in front of your vehicle. Even a "small" plow truck can be more than 22' long. Operating a large vehicle, manipulating a plow blade from side to side and up and down, and frequently shifting gears is challenging. Plow blades can push snow off to the side, but they cannot pick it up. When significant accumulation occurs, the drivers will do everything possible to clear the widest lanes, but they may not be curb to curb. Bear in mind that these trucks can slide on ice- and snow-covered roads too, so plow drivers exercise extreme caution near parked vehicles, causing owners to have to shovel more to get vehicles out to the road. The contractor widens the roads as much as reasonably possible, but in some of the densely populated areas, there is nowhere to push the snow during extremely high snowfall events. Please park your vehicles off the roads and off to the sides of parking lots whenever possible. Abandoned vehicles can also add to the issue.

## 6. Why can't we use reserves to pay the snow removal bills?

Reserve funds are required to be held for future repairs and replacements of community property and cannot be used for snow removal. Those funds are on hold in reserve to pay for major expenses such as resurfacing HOA roads, re-roofing the community center, or replacing pool machinery, not for operating expenses.

7. Why are the fees for HOA-owned streets higher than for residents on VDOT streets? How much of the monthly assessment goes to snow plowing?

For 2025, the budget for snow removal for townhomes and D&S Condos is \$69,746. That's \$52.20 per unit per year (or \$4.35 per month). The budget for snow removal for single-family homes on private streets is \$19,220. That's \$51.12 per home per year (or \$4.26 per month)

# **Snow Removal FAQs** (2025)

#### 8. Why don't we budget more for snow removal and increase service?

It's impossible to predict the weather months (or even days) in advance, and snow is a huge variable from year to year. When formulating the budget, the Board uses an average cost of snow removal for past years. Inflated amounts can lead to unnecessary increases in assessments or a surplus of income in the budget. The Association is required to maintain a balanced budget. The Board makes every effort to keep assessments stable while keeping services as high as possible.

#### 9. How does our snow contract work?

The Association's contract is "time and materials" and is at a fair and reasonable cost for these services in our area. Each snow event is different and unpredictable, but we are billed only for the time the contractor worked. The Association is fortunate to have a contractor who is solely dedicated to Broadlands and willing to work around the clock. Many associations have crews that are assigned to multiple properties, and their community may not be a priority for that contractor. If you've ever driven down Demott Drive, you've probably seen some of the equipment stored in the Summerbrooke pool parking lot. All equipment is stored on site all winter and is dedicated to Broadlands. Additional equipment that is utilized by the contractor for other jobs year-round is brought for snow events to fully support our needs.

#### 10. How do we know we are receiving the best and most qualified plowing service?

Signature Snow and Ice Control (SSIC) has been providing snow plowing services in Broadlands for 20 years. Their rates are extremely competitive, and they are familiar with the most efficient and productive ways to plow our streets. They routinely provide Broadlands with several plow trucks, a tractor, and crews dedicated to clearing our roads and sidewalks as quickly as possible. Additional equipment is brought in as conditions warrant.

## 11. Do crews take breaks? How long do they work between breaks?

Many of the drivers work long hours during winter weather events - often 24 to 36 hours at a time without the opportunity to go home and sleep in a real bed. The goal during heavy storms is for each driver to have a 6-hour break every 24 hours. Sometimes they need breaks more often to nap, eat, use the restroom, or touch base with loved ones. It's understandable and recommended that they take a break occasionally to re-energize and safely continue their work. They work both day and night, driving slippery roads, dodging parked cars, and avoiding hazards to clear the roads. All so that emergency responders can reach residents in the event of a life-threatening emergency.

## 12. Can the plows push the snow in such a way as to avoid blocking my driveway?

A plow blade is designed to push snow to the side; it will not pick it up and deposit it elsewhere. As the plow moves along the road, snow is piled up along the side whether that side has a curb, a driveway, or a guardrail. To clear a lane quickly, the plows will push snow off to the sides. It can be very frustrating to dig out the driveway only to have the plow leave a new pile. VDOT recommends digging out an area 10 to 15 feet to the right of your driveway (viewed from the street), giving the excess snow a place to go, which may help minimize the plow pile at the end of your driveway. This is difficult to do in some of the densely populated areas where driveways are side by side.

#### 13. Who is responsible for clearing around the fire hydrants?

On HOA-owned streets, our contractor marks all the hydrants using wooden stakes with blue tape on them when 20 inches or more of snow is expected. This way they can return after the snow subsides and the roads are clear to dig them out to make them accessible for fire trucks. On VDOT streets, it is the residents' responsibility to mark and dig out the hydrants.

## 14. Where should I put the snow from my driveway/sidewalk/parking space if not in the street?

The HOA and VDOT ask that you do everything possible to avoid shoveling snow into the street as it creates roadblocks for your neighbors and adds to the snow volume that the plows must move out of the way. Try to pile the snow in your yard or find some common area open space (turf, not roadway) to place the snow.

# 15. Why does the HOA mark the main roads with the orange snow stakes? Why doesn't it mark the private roads?

Several years ago, the HOA invested in snow markers to define the edges of main roads (Claiborne/Waxpool/Truro Parish/Broadlands Blvd), which are maintained through an easement despite being VDOT roads. These stakes help large commercial plow trucks see the road edges better, especially since VDOT rounded the curbs to save on concrete, making it easier for plows to damage the turf. In contrast, the HOA roads have smaller plows and square curbs, resulting in less damage. The stakes are usually installed in November before the ground freezes and are replaced as needed if broken, stolen, or vandalized. Their presence helps significantly reduce turf damage after storms.